



# IT Policies and ISO Certification Services

Comprehensive services to enable you to achieve certification.

## IT Policies

As part of our consultancy services, we assess the effectiveness and compliance of your IT policies, highlight the need for revisions and provide recommendations to strengthen your businesses IT governance and security. We also offer staff training in Data Security and Basic Data Protection.

## What is ISO?

ISO is a recognised standard and framework that ensures quality and consistency of products, services and systems across various industries. ISO accreditation helps organisations meet regulatory requirements, improve internal operational processes which can lead to enhanced customer service.

## ISO 9001 - Improved Quality Management

This framework establishes and maintains a systematic approach to managing quality within your organisation and can help to identify areas for improvement, which can lead to better product or service quality.

## ISO 27001 - Information Security Management System

This is an International standard that sets out the criteria for establishing, implementing, maintaining and continually improving an Information Security Management System (ISMS).



Certificate Number 15167  
ISO 9001, ISO 27001

For more information about IT Policies and ISO Certification Services call ASL on **0345 862 0350**.

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## How can ISO accreditation enhance a business?

### ISO 9001 – Improved Quality Management

- **Enhanced Customer Satisfaction:** Implementing ISO 9001 principles can lead to increased customer satisfaction. By consistently meeting or exceeding customer expectations, you can strengthen customer loyalty and attract new clients.
- **Increased Efficiency:** ISO 9001 encourages efficiency improvements by optimising processes, reducing waste and minimising errors. This can lead to cost savings and increased profitability.
- **Competitive Advantage:** ISO 9001 certification can differentiate your organisation from competitors.
- **Regulatory Compliance:** ISO 9001 can help ensure your organisation complies with relevant industry regulations and standards, reducing the risk of legal issues and fines.
- **Better Communication:** The standard promotes better communication and collaboration within your organisation.
- **Continuous Improvement:** ISO 9001 emphasises the concept of continuous improvement.
- **International Recognition:** ISO 9001 is recognised and respected globally.
- **Supplier Relationships:** ISO 9001 certification can strengthen relationships with suppliers. It demonstrates your commitment to quality, which can lead to better partnerships and access to high-quality materials and services.
- **Risk Management:** A well-implemented QMS can help you identify and mitigate risks more effectively, reducing the likelihood of costly quality-related issues.
- **Employee Engagement:** ISO 9001 encourages involvement and commitment from your workforce by involving them in quality improvement processes.
- **Marketing and Branding:** ISO 9001 certification can be used as a marketing tool to promote your commitment to quality. It can enhance your brand's reputation and credibility.

### ISO 27001 - Information Security Management System

- **Enhanced Security:** ISO 27001 provides a systematic approach to managing information security risks.
- **Compliance:** ISO 27001 helps organisations comply with various data protection laws and regulations, such as the General Data Protection Regulation (GDPR).
- **Business Continuity:** Implementing ISO 27001 helps ensure business continuity by identifying potential threats and vulnerabilities and putting in place measures to mitigate them.
- **Competitive Advantage:** ISO 27001 certification can give your organisation a competitive edge. It demonstrates to customers, partners and stakeholders that you take information security seriously.
- **Risk Management:** ISO 27001 encourages a risk-based approach to information security. By identifying and assessing risks, you can make informed decisions about where to allocate resources and prioritise security efforts.
- **Improved Processes:** Implementing an ISMS based on ISO 27001 helps establish and improve processes for managing information security.
- **Customer Confidence:** ISO 27001 certification can instil confidence in your customers and partners.
- **Legal and Regulatory Requirements:** Compliance with ISO 27001 can help organisations meet legal and regulatory requirements related to information security.
- **Global Recognition:** ISO 27001 is an internationally recognised standard.
- **Continuous Improvement:** ISO 27001 promotes a culture of continuous improvement in information security.

Overall, ISO 27001 can be a valuable framework for organisations looking to establish a robust information security management system and demonstrate commitment to protecting sensitive information and data.



## IT Policies and ISO Certification Services

### What assistance does ASL offer to achieve ISO certification?

We provide a comprehensive service enabling you to achieve certification, as ASL have in-depth knowledge of the ISO 9001 and 27001 standards and its requirements.

This includes but is not limited to:

- ✓ **Assessment of Current Systems:** we begin by assessing your existing quality management processes, procedures and documentation. This evaluation helps identify gaps and areas that need improvement to meet ISO 9001/ 27001 requirements.
- ✓ **Development of an ISMS:** We help you to design and implement an Information Security Management System (ISMS).
- ✓ **Customised Solutions:** We work with you to develop a customised Quality Management System (QMS).
- ✓ **Documentation Support:** We work with you to create, revise or improve your existing processes and procedural documentation to achieve ISO 9001/ 27001.
- ✓ **Training and Awareness:** We provide training sessions for your employees to ensure they understand the QMS and their roles in maintaining it.
- ✓ **Internal Auditing:** We assist you in conducting internal audits to identify non-conformities and areas for improvement within your QMS. We can also assist in preparing for external audits by certification bodies.
- ✓ **Continuous Improvement:** ISO 9001 promotes a culture of continuous improvement. ASL will guide you in establishing processes for ongoing monitoring and improvement of your QMS.
- ✓ **Project Management:** Managing the ISO 9001 /27001 certification process can be complex and time-consuming. We can help you effectively plan and manage the project, ensuring milestones are met and certification is achieved in a timely manner.
- ✓ **Support Beyond Certification:** ASL can help you achieve ISO 9001/ 27001 certification and can continue to provide post-certification support to help ensure the system remains effective.
- ✓ **On-going Consultancy:** We provide consultancy for all aspects of Information Governance (IG) supporting data protection and GDPR requirements.

### How much does this service cost?

Costs vary depending upon the scope of work and what your business requires. Ask a member of our Sales Team on [0345 862 0350](tel:03458620350) or email [sales@aware-soft.com](mailto:sales@aware-soft.com) to discuss how we can assist you with your journey towards ISO accreditation.

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